



15<sup>th</sup> October 2020

Dear Parent/Carer,

Firstly, I write to thank you for your patience in awaiting information about refunds for the Belgium trip that unfortunately had to be cancelled.

We are now in a position to process refunds through Wisepay. We will refund all of the money paid on Wisepay for this trip. This amount will vary according to how much had been paid up to the date of school closing in March 2020. Our finance team will process the refund through Wisepay back to the bank account from which it was paid. The refund process will be completed over the next two weeks, so please check your accounts.

If you have any questions about the refund process, or if your account details have changed, please contact [info@isaacnewtonacademy.org](mailto:info@isaacnewtonacademy.org) FAO Mr Dalladay.

If you have any questions about trip organisation, please contact [info@isaacnewtonacademy.org](mailto:info@isaacnewtonacademy.org), FAO Ms Priestley.

Your sincerely

**Rebecca Priestley**

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