

2nd October 2020

Dear Parents and Carers,

I hope you receive this letter in good health. As many of you are aware there has been several concerns raised regarding the secondary catering provision at the academy, which I acknowledge is a sentiment that has been present for some time now. Since receiving a wide range of communication from parents/carers, I have spoken personally with a number of you, as have my pastoral leaders and members of my senior leadership team. Therefore, I feel that despite being new to the academy I am now secure in my understanding about the issues surrounding our family dining philosophy.

Since Ms Abbott-Jones's letter that was communicated on the 23rd September we have taken several actions, which include raising the issues around the catering provision at our governors meeting on Thursday 1st October. We have also conducted a student survey with the secondary academy and analysed the feedback, which indicates we need to make changes both in the short term and long term regarding our catering provision. Furthermore, we have already started discussions at senior leadership level about our long-term vision of family dining at INA.

I wanted to take the opportunity to summarise both the short term and long-term actions we will be taking to ensure our catering provision and family dining philosophy delivers our expectations.

- Form a student working group that works closely with the Catering Manager and Operations Director to help deliver an improved provision centred on student feedback.
- Review and reform our current menu provision to ensure that we are offering balance each day, which responds to student feedback and balancing the need for the correct nutritional value. Additionally, we will be providing a limited selection of sandwiches/baguettes for students who do not wish to have a hot meal on a specific day. These changes will commence following half term.
- Organise an impartial review of our catering provision, including our family dining approach, by our governors following half term.
- Commitment to reviewing with staff and students our long-term vision for our catering provision and family dining at INA.

I am committed to ensuring that we work together to achieve a vision of family dining and a catering service that meets our shared expectations. I would like to ask for your continued patience regarding the matters raised in this letter and the time required to initiate any changes.

There will be further communication regarding updates on the points raised in this letter in due course.

Yours sincerely,



Morgan Haines
Principal