

Tuesday 12th October 2021

RE: New Cashless catering system

Dear Parents and Carers,

I hope that you and your families are well.

As previously mentioned in my letter dated 1st September 2021, I informed you that we will be moving our cashless payment system from Wisepay to **ipayimpact** over the October half term. I am writing today to give you further information and a timeline of events leading up to the changeover.

The changes we are making at INA are in line with changes being made trust wide in all other Ark schools.

Please take note of the key dates coming up over the next few weeks ahead of the changeover.

Wednesday 13th October 2021

- Parents will no longer be able to pay for trips or equipment via Wisepay.
- Our Finance department has a record of all transactions so far this year, for trips and equipment that will be transferred over to ipayimpact manually.

Friday 22nd October 2021

- Parents will no longer be able to access their child's account on Wisepay.

Wednesday 27th October 2021

- Official switch over day from Wisepay to ipayimpact – all current school meal balances on Wisepay will be transferred across to ipayimpact.
- All parents will be **emailed a letter on this date** with their **child's login's details**, and a step-by-step guide on how to **register on the system**.
- Parents should follow the registration details given on this day, to ensure they are able to access the system and can add a payment to the new system ahead of their child's return to the academy following half term.

Please see further information below sent to us from the new ipayimpact system.

ipayimpact is a trusted cashless payment system for parents!

*A simple and secure way for parents and guardians to pay for **all** school purchases, iPayimpact removes the need for pupils to bring cash and cheques into school, making school purchases completely cashless.*

iPayimpact can be used to purchase school dinners, trips, events, tickets, and school shop, either through desktop, tablet, or a mobile phone, enabling you to review payments, purchase history and current balance anytime, anywhere.

✓ *Manage all school purchases*

iPayimpact offers a simple and secure way for parents and guardians to pay for all school purchases.

Individual online user accounts provide parents with a single view over all their children's activities, including clubs, trips, and meals account, with the ability to top-up anytime and view their entire transaction history and live cashless balance.

✓ *Secure online payments*

All payments made through iPayimpact are covered under the Financial Conduct Authority (FCA) to provide parents with the highest level of payment protection.

✓ *Set-up automated payments*

You no longer need to rush to look for cash or remember to top-up your child's account on a Sunday night. With iPayimpact, you can set up automated payments daily, weekly, or monthly to ensure your child's account always has adequate funds.

What's more, you can also check your live cashless balance anytime, anywhere with iPayimpact.

Thank you for reading this information. If you require any further information or guidance, please contact me through the info@isaacnewtonacademy.org email address.

Yours sincerely,



Miss Jones
Executive Assistant to Principal